

Data Protection Declaration

Dear visitors, we are happy that you are visiting our website. We want you to feel safe and well while visiting here. The protection of your privacy is very important to us. The following privacy policy is intended to inform you of the way we handle the collection, use and disclosure of personal information.

Responsible body

Federation of German Heating Industry
Frankfurter Straße 720-726
51145 Cologne

The responsible body itself or together with others decided about the purpose and ways how the user data will be treated (for example name, address or similar).

Usage data

In order to improve the quality and functionality of our website and in the event of criminal prosecution, we store data on individual access to our site for statistical purposes. This dataset consists of

- The site from which the file was requested,
- The name of the file,
- The date and time of the request,
- The amount of data transferred,
- The access status (file transferred, file not found),
- A description of the type of web browser used,
- The IP address of the requesting computer

Sec. 6 subs. 1 lit. f GDPR [General Data Protection Regulation] (legitimate interests of the data controller) is the legal basis for this processing of data. The above-mentioned reasons also represent the legitimate interest in data processing pursuant to sec. 6 subs. 1 lit. f GDPR.

Cookies

We use cookies for better user guidance. The use of cookies simplifies the use of websites for users. Some websites cannot be used without the setting of cookies or they cannot be used without errors. These reasons also represent the legitimate interest in this data processing pursuant to sec. 6 subs. 1 lit. f GDPR (the use of cookies for analytical purposes is dealt with in a different section). Usually browsers offer the option of not accepting cookies. You can set your browser in such a way that you will be informed about the setting of cookies and allow cookies only in individual cases; you can exclude the acceptance of cookies and you can activate the automatic deletion of cookies when closing the browser. There is no guarantee that you will be able to access all functions of this website without restrictions if you apply such settings.

Revocation of your consent to data processing

Only with your express consent are some processes of data processing possible. A revocation of your already given consent is possible at any time. For the revocation it is sufficient to send an informal message by e-mail. The legality of the data processing carried out until the revocation remains unaffected by the revocation.

Right to complain to the competent authority

As the person concerned, you are entitled to file a complaint with the competent supervisory authority in the event of a breach of data protection law. The competent supervisory authority with regard to data protection issues is the state data protection officer of the federal state in which the headquarters of our company is located. The following link provides a list of data protection officers and their contact details:

https://www.bfdi.bund.de/DE/Infothek/Anschriften_Links/anschriften_links-node.html.

Right to data portability

You have the right to have data that we process on the basis of your consent or in fulfilment of a contract automatically to you or to third parties. The provision is made in a machine-readable format. If you require the direct transfer of the data to another person in charge, this will only be done to the extent technically feasible.

Right to information, correction, blocking, deletion

You have the right at any time in the context of the applicable legal provisions to provide free information about your stored personal data, the origin of the data, their recipients and the purpose of data processing and, if necessary, a right to correct, block or delete this data. In this regard and also to further questions on the subject of personal data, you can always contact us via the contact options listed in the imprint.

SSL or TLS encryption

For security reasons and to protect the transmission of confidential content that you send to us as a site operator, our website uses an SSL or TLS encryption. Thus, data that you submit via this website are for others not readable. You will recognize an encrypted connection at the "https://" address bar of your browser and at the lock icon in the browser bar.

Server log files

In server log files, the website provider automatically collects and stores information that your browser automatically sends to us. These are:

- Browser type and browser version
- Operating system used
- Referrer URL
- Host name of the accessing computer
- Time of the server request
- IP address

There is no merge of this data with other data sources. The basis for data processing is Art. 6 para. 1 lit. b DSGVO, which allows the processing of data for the performance of a contract or preparative measures.

Contact form

Data submitted via the contact form will be stored, including your contact details, to process your request or to be available for follow-up questions. A disclosure of this data will not take place without your consent. The processing of the data entered into the contact form takes place exclusively on the basis of your consent (Art. 6 (1) lit. DSGVO). A revocation of your already given consent is possible at any time. For the revocation it is sufficient to send an informal message by e-mail. The legality of the data processing operations carried out until the revocation remains unaffected by the revocation. Data submitted via the contact form will remain with us until you ask us to delete it, revoke your consent to storage, or you no longer need to back up your data. Mandatory statutory provisions - especially retention periods - remain unaffected.

YouTube

For integration and presentation of video content, our website uses plugins from YouTube. Provider of the video portal is the YouTube, LLC, 901 Cherry Ave, San Bruno, CA 94066, USA.

When you visit a page with an integrated YouTube plug-in, it will connect to YouTube's servers. YouTube will find out which of our pages you viewed.

YouTube may associate your browsing behaviour directly with your personal profile should you be logged into your YouTube account. By logging out beforehand you have the option to prevent this.

The use of YouTube is in the interest of an attractive presentation of our online offers. This constitutes a legitimate interest within the meaning of Art. 6 para. 1 lit. f DSGVO.

For details on how to handle user information, please refer to the YouTube Privacy Policy at <https://www.google.com/intl/en/policies/privacy>.

SmarterStats

Our website uses SmarterStats.

SmarterStats uses "cookies." These are small text files that your web browser stores on your device and that allow analysis of website usage. Information generated by cookies

Your rights as a user

a) Right to confirmation

Each data subject has the right to request information about whether personal data is being processed.

b) Right to information (Article 15 GDPR)

Each data subject has the right to receive free information about the personal data stored about him and a copy of this information.

c) Right to rectification (Article 16 GDPR)

The data subject has the right to demand from the person responsible without delay the correction of incorrect personal data concerning him.

d) Right to cancellation (right to be forgotten) (Art. 17 GDPR)

Each data subject has the right to demand that personal data concerning them be deleted without delay, provided that one of the reasons stated by law applies and if processing is not required.

e) Right to limit processing (Article 18 GDPR)

Each data subject has the right to demand the restriction of processing, provided that one of the reasons stated by law applies.

f) Data transferability (Article 20 GDPR)

Each data subject has the right to receive personal data relating to him or her provided to a controller in a structured, common and machine - readable format and to transmit that data to another person without hindrance, provided that the processing is carried out under the consent of Art 6 (1) (a) of the GDPR or Article 9 (2) (a) of the GDPR or on a contract pursuant to Article 6 (1) (b) of the GDPR and processing is carried out by automated means, provided that the processing is not necessary for the performance of a task of public interest or in the exercise of public authority delegated to the controller.

Furthermore, in exercising their right to data portability under Article 20 (1) of the GDPR, the data subject has the right to obtain that the personal data is transmitted directly from one controller to another, where technically feasible and if so this does not affect the rights and freedoms of others.

g) Right to revoke a data protection consent (Art. 13 GDPR)

Each data subject has the right to revoke consent to the processing of personal data at any time if the processing referred to in Art. 6 (1) lit. a or Art. 9 para. 2 lit. a) shall be without prejudice to the lawfulness of the processing affected on the basis of the consent until the withdrawal.

h) Right of opposition (Article 21 GDPR)

Each data subject has the right, at any time, to object to the processing of personal data relating to the processing of personal data resulting from their particular situation, pursuant to Article 6 (1) (e) or (f) of the GDPR. This also applies to profiling based on these provisions. When personal data are processed in order to operate direct mail, the data subject has the right to object at any time to the processing of personal data concerning him or her for the purpose of such advertising; this also applies to profiling insofar as it is associated with such direct mail.

i) Automated decisions in individual cases including profiling (Art. 22 GDPR)

Each data subject shall have the right not to be subject to a decision based solely on automated processing, including profiling, which has a legal effect on it or which, in a similar manner, significantly affects it, provided that the decision

(1) is not required for the conclusion or performance of a contract between the data subject and the controller, or

(2) is permitted by Union or Member State legislation to which the controller is subject, and where such legislation contains appropriate measures to safeguard the rights and freedoms and legitimate interests of the data subject; or

(3) with the express consent of the data subject.

In the cases referred to in (1) and (3), appropriate measures shall be taken to safeguard the rights and freedoms and the legitimate interests of the data subject, including, at least, the right to obtain the intervention of a person by the person responsible Position and contesting the decision.

Duration for which the personal data is stored

The criterion for the duration of the storage of personal data is the respective legally prescribed retention period. After the deadline, the corresponding data will be routinely deleted, if they are no longer required to fulfil the contract or to initiate a contract.

Foreign content

Third party content (such as YouTube videos or videos from other providers, Google Maps, RSS feeds, etc.) may also be included on our website. The providers of this content save usually Cookies on the user's computer. This can be prevented by appropriate settings of your browser, which, however, may mean that this content is not displayed correctly.

In addition, many (third party) providers store the IP address of the users in order to be able to send the corresponding content to the user's browser. On the use of the IP address at the (third) provider, we have no influence.

Responsible for compliance and control of our data protection obligations is our data protection officer. This is also gladly available for further information around the topic of data protection.

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